



JOB TITLE: Youth Volleyball Coach

REPORTS TO: Erikka Gulbranson: Director of Youth Programming

POSITION DESCRIPTION

To contribute to the overall success of Mamba Sports Academy and each young athlete's success with the Mamba Mentality. ***This position works directly with children in Grades 1-8 in a variety of locations throughout the Conejo Valley, Moorpark, Simi Valley, Las Virgenes, Oak Park. Ability to drive to these locations is a must. Coaching experience in Volleyball, minimum of 1 year required. Please email erikka@mambasa.com to apply.***

RESPONSIBILITIES AND DUTIES

I. Upholds Mamba Sports Academy Standards

- Creates opportunities to improve customer service
- Personal behavior consistently aligns with the Mamba Sports Academy's mission, vision, and values
- Manages personal and assigned company communications to ensure MSA values resonate clearly and consistently
- Demonstrates commitment to continued personal and professional improvement
- Promotes the value of all Mamba Sports Academy Centers of Excellence to athletes and supporters

II. Personal Performance Factors

- Motivated to promote Mamba Sports Academy to all families, athletes and supporters
- Provides a structured program for all age ranges associated with the Active Kids program
- Manage, schedule and assign staff members to support all Active Kids programming with program directions, objectives and goals in multiple locations, as assigned, throughout the facility
- Assist in the development in new programming within the objectives of the MSA Active Kids program
- Greets all children, parents and athletes and provides the highest level of customer service
- Motivated to maintain a positive rapport with the goal of creating consistent relationships with prospective and current families, athletes and supporters
- Demonstrates an ability to effectively resolve client complaints, accommodate client requests, and assist in providing clear responses to inquiries
- Demonstrates a strong understanding of MSA Ignite and Mindbody; assists clients with scheduling and booking



- Demonstrates and executes Professional Standards for a child care type environment

III. Required Skills and Operational Standards

- Passionate and driven to extol the virtues of child care, educational growth, sport, health and wellness
- Demonstrate a commitment to live and promote a healthy lifestyle
- Accountable for personal behaviors; able to work independently with limited supervision
- Demonstrates effective communication, organizational, and interpersonal skills
- Flexible and adaptive to changing conditions
- Ability to multi-task with excellent time management skills
- Ability to work shifts required
- Processes constructive criticism in a positive manner
- Comply with Safety and Security standards at all times
- Technical skills for operating SA software platforms used by clients

IV. Developing People

- Builds and maintains positive and respectful relations with Mamba Sports Academy team members
- Ensures mandated company training is completed as required
- Required minimum valid certifications & identifications for employment to include (may be paid back to employee after 90 days of satisfactory job evaluation):
 - CPR, First Aid, AED for Child & Adults (valid 2 years)
 - Livescan Certification in school district placement
 - Concussion Certification
 - NFHS Sudden Cardiac Arrest Certification
 - Mandated Reporter Certification (as assigned)
 - Abuse Certification (as assigned)
 - TB Test approval (valid 2 years)
 - Copy of government ID
 - Others as required to coach in the districts; as described above

Position Pay \$13-15 per hour depending on experience. The above statements are intended to describe the general nature and type of work performed by this assigned position. This is not intended to be an exhaustive list of all responsibilities, duties and skills required.